

# Warranty

## What is covered under this Warranty

Kyocera printers are warranted to be free from defects in material and workmanship for the period shown in the Warranty Table below from the date of purchase of the printer ("the Warranty Period"), however the Warranty Period will terminate in the event of re-sale within that period. Warranty information is shown in the Warranty Table below.

Kyocera's printers come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the printers repaired or replaced if the printers fail to be of acceptable quality and the failure does not amount to a major failure.

To obtain the benefit of this warranty during the Warranty Period for repair or maintenance of the printer, contact the Warrantor on the telephone number set out at the bottom of this page. The Warrantor will refer you to an Authorised Service Provider and repairs (including the replacement of parts if necessary) will be carried out by the Authorised Service Provider at no charge to you unless the repair or maintenance is required because of damage of a kind described under the heading "WHAT IS NOT COVERED BY THIS WARRANTY" below.

The Warranty described herein shall be the sole and exclusive warranties granted by Kyocera and shall be the sole and exclusive remedy available to you in addition other rights and remedies that you may have under a law in relation to the printers to which this Warranty relates.

Neither the sales personnel of the seller nor any other person is authorised to make any warranties other than those described herein, or to extend the duration of any warranties beyond the Warranty Period on behalf of Kyocera.

Correction of defects, in a manner and for the Warranty Period described herein, shall constitute complete fulfilment of all liabilities and responsibilities of Kyocera to you with respect to the printers and shall constitute full satisfaction of all claims, whether based on contract, negligence, and strict liability otherwise.

## What is not covered by this Warranty

1. Damage caused by accident, abuse, misuse or installation or operation not in accordance with the instructions contained in the User Manual.
2. In no event shall Kyocera be liable or in any way responsible, for any damages or defects in printers caused by tampering or attempted repair by a person other than an Authorised Service Provider.
3. Damage caused by any consumable other than a Kyocera Consumable. **Using non-genuine Kyocera consumables may cause damage to the printer drum, affect print quality, and may void the warranty.**
4. Any printer that has its serial number removed or altered.
5. Any costs of removal or re-installation of the printer.
6. A printer used in excess of the recommended average duty cycle for that printer.\*\*
7. Any injury or damage to persons, premises or property resulting from any cause other than proven negligence of Kyocera.
8. The service life Kyocera consumable as this will vary with use.
9. Failures caused by neglected user maintenance in accordance with the instructions contained in the User Manual.
10. Improper handling of the Goods.

*\*\*Calculates as 60% of the published peak duty cycle for the printer averaged over twelve months.*

## Drum Warranty\*

Kyocera also warrants the printer drum assembly. This warranty is available during the warrantable period of the Printer (except the FS-C1020MFP). The warranty information is shown in the table below. This is a comprehensive warranty, provided that the purchaser uses the printer in accordance with the instructions set out in the User Manual or otherwise provided by Kyocera extended warranty will not apply to damage of a kind described under the heading "WHAT IS NOT COVERED IN THIS WARRANTY."

## Refurbishment Capability

The printer may be refurbished to extend its life by means of a maintenance kit, which can be fitted by our Authorised Service Provider. All printers must have maintenance kit fitted at the prescribed intervals to satisfy the warranty conditions.

## You should note that:

- A: In order to obtain repair or maintenance services under this warranty you will need to complete the Kyocera Warranty Registration Card, detach and post it to the address below.
- B: Repair and maintenance services under this warranty will be made available to you only through Authorised Service Providers. Where stated Kyocera will provide on-site service and maintenance but Kyocera reserves the right in particular circumstances to require the purchaser to send the printer to the nearest Authorised Service Provider at the purchaser's cost.

**Kyocera Document Solutions Australia Pty Ltd**  
**P O Box 525**  
**North Ryde NSW 1670**  
**Australia**  
13 KYOCERA (13 5962)  
[warranty@dau.kyocera.com](mailto:warranty@dau.kyocera.com)

**Kyocera Document Solutions New Zealand Ltd**  
**P O Box 30 2125**  
**North Harbour, Auckland**  
**New Zealand**  
0508 KYOCERA (0508 596 2372)  
[kyocerawarranty@dnz.kyocera.com](mailto:kyocerawarranty@dnz.kyocera.com)

## CARE OF YOUR ECOSYS PRINTER

Congratulations on your purchase of a new ECOSYS Printer. The unique ECOSYS design will deliver excellent print quality at typically the lowest cost per page in its class and with the least impact on the environment, if used in accordance with the instructions contained in the User Manual.

The ECOSYS printer requires little in the way of user maintenance beyond periodic replacement of the Toner Kit. However a few minutes from time to time spent in keeping the unit clean and free from paper dust will pay dividends in consistent and trouble-free performance.

Some types of papers can generate a higher than average level of paper dust and it is important to check the Paper Feed Unit or the Printer Interior (depending on model) for a build-up of such paper dust at regular intervals. Dust can be easily removed by following the instructions contained in the User Manual Section (Cleaning). In many cases cleaning will only be required when the Toner Kit is changed but with certain papers the interval can be shorter. If you need further advice please contact your Dealer or Kyocera Australia / New Zealand.

### Extended Warranty

Kyocera also offers KYOCARE, a range of extended warranty options for your new printer. KYOCARE provides support when you need it most, just one call and we'll be there. For more information regarding KYOCARE call 13 KYOCERA (New Zealand 0508 KYOCERA) or email [warranty@dau.kyocera.com](mailto:warranty@dau.kyocera.com) (New Zealand: [kyocerawarranty@dnz.kyocera.com](mailto:kyocerawarranty@dnz.kyocera.com)).

### Privacy

Kyocera respects your privacy. Your personal information is collected for the purpose of registering the product and to inform you of product updates. If you do not wish to receive direct marketing communications, please email us on [privacy@dau.kyocera.com](mailto:privacy@dau.kyocera.com) (New Zealand [privacy@dnz.kyocera.com](mailto:privacy@dnz.kyocera.com)) with Cancel in the subject. To view a copy of our Privacy Policy, please visit our website at [www.KyoceraDocumentSolutions.com.au](http://www.KyoceraDocumentSolutions.com.au) (New Zealand [www.KyoceraDocumentSolutions.co.nz](http://www.KyoceraDocumentSolutions.co.nz)).

**KYOCERA WARRANTY REGISTRATION CARD**

Company/Purchasers Name: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Telephone: \_\_\_\_\_

Full Installation Address: \_\_\_\_\_ Post Code: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_ Printer Model No: \_\_\_\_\_ Printer Serial No: \_\_\_\_\_

**Please attach a copy of your proof of purchase**

**Please note: If you can't find the serial number, please call 13 KYOCERA (AUS) or 0508 KYOCERA (NZ)**

**PURCHASED FROM**

Dealer Name: \_\_\_\_\_ Suburb/Town: \_\_\_\_\_

State: \_\_\_\_\_ Preferred Authorised Service Provider (if you have one): \_\_\_\_\_

| Warranty Information        |                         |  |  |
|-----------------------------|-------------------------|--|--|
| Product                     | Printer Warranty        | Drum Warranty                                    | Required Maintenance Interval                                |
| FS-C2626MFP / FS-C2526MFP   | 2 Years On-Site*        | 2 Years or 200,000 pages whichever occurs first  | MK-590 Every 200,000 pages                                   |
| FS-3640MFP / FS-3540MFP     | 2 Years On-Site*        | 2 Years or 300,000 pages whichever occurs first  | MK-350 Every 300,000 pages                                   |
| FS-C2126MFP+ / FS-C2026MFP+ | 2 Years On-Site         | 2 Years or 200,000 pages whichever occurs first  | MK-590 Every 200,000 pages                                   |
| FS-3140MFP+ / FS-3040MFP+   | 2 Years On-Site*        | 2 Years or 300,000 pages whichever occurs first  | MK-350 Every 300,000 pages                                   |
| FS-1135MFP / FS-1035MFP     | 2 Years On-Site*        | 2 Years or 100,000 pages whichever occurs first  | MK-1144 Every 100,000 pages                                  |
| FS-1130MFP / FS-1030MFP     | 2 Years On-Site*        | 2 Years or 100,000 pages whichever occurs first  | MK-1134 Every 100,000 pages                                  |
| FS-C8520MFP                 | 3 Years On-Site*        | 3 Years or 150,000 pages whichever occurs first  | MK-896A every 200,000 pages<br>MK-896B every 200,000 pages   |
| FS-C8525MFP                 | 3 Years On-Site*        | 3 Years or 180,000 pages whichever occurs first  | MK-896A every 200,000 pages<br>MK-896B every 200,000 pages   |
| FS-C8020MFP                 | 3 Years On-Site*        | 3 Years or 150,000 pages whichever occurs first  | MK-895A Every 200,000 pages<br>MK-895B Every 200,000 pages   |
| FS-C8025MFP                 | 3 Years On-Site*        | 3 Years or 180,000 pages whichever occurs first  | MK-895A Every 200,000 pages<br>MK-895B Every 200,000 pages   |
| FS-6525MFP                  | 3 Years On-Site*        | 3 Years or 150,000 pages whichever occurs first  | MK-479 Every 300,000 pages                                   |
| FS-6530MFP                  | 3 Years On-Site*        | 3 Years or 180,000 pages whichever occurs first  | MK-479 Every 300,000 pages                                   |
| FS-6025MFP                  | 3 Years On-Site*        | 3 Years or 150,000 pages whichever occurs first  | MK-479 Every 300,000 pages                                   |
| FS-6030MFP                  | 3 Years On-Site*        | 3 Years or 180,000 pages whichever occurs first  | MK-479 Every 300,000 pages                                   |
| FS-1120D                    | 2 Years Return to Base* | 2 Year or 100,000 pages whichever occurs first   | MK-164 Every 100,000 pages                                   |
| FS-1320D                    | 2 Years Return to Base* | 2 Years or 100,000 pages whichever occurs first  | MK-174 Every 100,000 pages                                   |
| FS-1370DN                   | 1 Year On-Site*         | 1 Year or 100,000 pages whichever occurs first   | MK-174 Every 100,000 pages                                   |
| FS-2020D                    | 1 Year On-Site*         | 1 Year or 300,000 pages whichever occurs first   | MK-340 Every 300,000 pages                                   |
| FS-3920DN                   | 2 Years On-Site*        | 2 Years or 300,000 pages whichever occurs first  | MK-350 Every 300,000 pages                                   |
| FS-4020DN                   | 2 Years On-Site*        | 2 Years or 300,000 pages whichever occurs first  | MK-360 Every 300,000 pages                                   |
| FS-6970DN                   | 2 Years On-Site*        | 2 Years or 300,000 pages whichever occurs first  | MK-450 Every 300,000 pages                                   |
| FS-9530DN                   | 2 Years On-Site*        | 2 Years or 500,000 pages whichever occurs first  | MK-710 Every 500,000 pages                                   |
| FS-C5150DN                  | 2 Years On-Site*        | 2 Years or 100,000 pages whichever occurs first  |  |
| FS-C5250DN                  | 2 Years On-Site*        | 2 Years or 200,000 pages whichever occurs first  | MK-590 Every 200,000 pages                                   |
| FS-C5350DN                  | 2 Years On-Site*        | 2 Years or 200,000 pages whichever occurs first  | MK-580 Every 200,000 pages                                   |
| FS-C5400DN                  | 2 Years On-Site*        | 2 Years or 300,000 pages whichever occurs first  | MK-570 Every 300,000 pages                                   |
| FS-C8500DN                  | 2 Years On-Site*        | 2 Years or 300,000 images whichever occurs first | MK-880A Every 300,000 images<br>MK-856B Every 300,000 images |

\*All warranties subject to a [maintenance kit being fitted at the Required Maintenance Interval](#) in accordance with the guidelines set out in the user manual. Maintenance must be carried out direct by Kyocera Australia/ New Zealand or an Authorised Customer Service Provider, otherwise the warranty is void.